ISO 20000 : 2011

Certificate

CQAL Certifications

This certificate is awarded to

CALNET, Inc.

12359, Sunrise Valley Dr, Ste. 270,
Reston, VA 20191, USA

CQAL Certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirement of the management system standards detailed below.

Standards

ISO / IEC 20000-1: 2011

Scope of certification

The IT Service Management System that supports the provision of internal, External IT services and application support

Certificate start date: **06 May 2014**

Subject to the continued satisfactory operation of the organisation's Management system, this certificate expires on: **05 May 2017**

Certificate No. US10001 ITSMS01

CQAL Certifications ACCAB Accredited ITSMS 1007

Controller - Certifications

CQAL PVT. LTD.

E-mail: info@conceptqalabs.com www.conceptqalabs.com

"Further clarifications regarding the scope of the certificate and the applicability of the standard requirements may be obtained by consulting the organisation." "This is an accredited certificate sanctioned for issue by ACCREDITATION COMMISSION FOR CONFORMITY ASSESSMENT BODIES (ACCAB) in accordance with the requirements of ISO/IEC 17021:2011. The validity of this certificate can be verified by checking the Directory of Certificated Organisations maintained at the ACCAB website www.accab.org."