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**Concept**  
*QA Labs*

# Certificate

Concept Quality Assurance Labs certify that

**CALNET, Inc.**

12359, Sunrise Valley Dr, Ste. 270,  
Reston, VA 20191, USA.

## Scope of Certification

**“The IT Service Management System that Supports the Provision of Internal, External IT Services and Application Support”**

Date for Expansion or Reduction of Scope: **“None”**

*CQAL Certifies that the Management System of the above organization has been audited and found to be in accordance with the requirement of the management system standards detailed below.*

## ISO 20000-1:2018

PERMITTED EXCLUSION (S)

**“Nil”**

Original Approval Date: **18-DEC-2020**

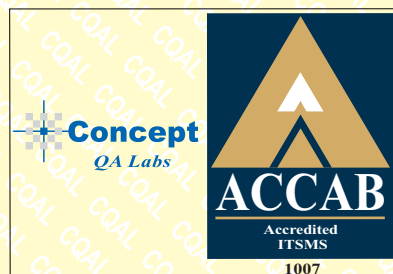
Certification Valid Until: **17-DEC-2023**

Certificate Expiry Date: **17-DEC-2023**

Certificate Number: **USA2020 ITSMS 39**

Date: **18-DEC-2020**

**Note:** New Certificate will be Issued upon completion of Recertification Audit due on **17-DEC-2023**.



**G V V N A S Kumar**  
Manager - Certifications

“Further clarifications regarding the scope of the certificate and the applicability of the standard requirements may be obtained by consulting the organization.” “This is an accredited certificate sanctioned for issue by ACCREDITATION COMMISSION FOR CONFORMITY ASSESSMENT BODIES (ACCAB) in accordance with the requirements of ISO/IEC 17021-1:2015. The validity of this certificate can be verified by checking the Directory of Certificated Organizations maintained at the Concept Q A Labs website [www.conceptqalabs.com](http://www.conceptqalabs.com)”

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: Concept Q A Labs, # 8170 Lark Brown Rd, Ste 2014, Elkridge, MD 21075, USA. Tel: +1-832-797-1780.

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